

Mark S. Swann
Metropolitan Auditor



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METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY

September 23, 2016

Metropolitan Nashville Audit Committee:

Audit of Information Technology Services – Email Service

The Metropolitan Nashville Office of Internal Audit has completed the performance audit of the Information Technology Services – Email Services. This audit was performed in accordance with the annual audit plan approved by the Metropolitan Nashville Audit Committee. The Office of Internal Audit concluded that the Information Technology Services was managing email services to satisfy the operational needs for the Metropolitan Government of Nashville and Davidson County.

The Metropolitan Nashville Government's Information Technology Services must adhere to the security requirements placed on them by the Tennessee Bureau of Investigation and the Federal Bureau of Investigation. These requirements included restricting the distribution of information related to the underlying technology infrastructure and supporting system security services.

Due to the sensitive information included in this report, which could detail vulnerabilities, weaknesses, and possible threats to Metropolitan Nashville's information technology services, the distribution for this report was limited to management of the Metropolitan Nashville Government's Information Technology Services and audit committee members with Criminal Justice Information Systems background clearance. This exemption is granted by Tennessee Code Annotated § 10-7-504 (i) (1) "Information that would allow a person to obtain unauthorized access to confidential information or to government property shall be maintained as confidential."

If you have any additional questions, please contact me at (615) 862-6158.

Sincerely,

A handwritten signature in blue ink that reads "Mark S. Swann".

Mark S. Swann